

● 免費熱線 Free Hotline

本地電話查詢 Local Directory	181
國際電話查詢 International Directory	101
服務第一熱線 No.1 Hotline	1000
緊急求助 Emergency	112 / 999
旅遊資訊 Travel Information	(853) 2833 3000

小貼士 Tips :

查詢已申請之計劃及剩餘用量可撥打 #173 #。

Dial #173 # to check your subscribed plan & remaining fir



4G BEST 預付卡服務管理代碼一覽表
4G BEST Prepaid Card Manage
Service USSD Code List



70001

www.ctm.net No.1 Hotline:1000 服務第一熱線：1000

三合一 SIM 卡
適合所有 3G / 4G 手機
Trio SIM Cards suitable
for all 3G / 4G handsets

BEST
預付卡
Prepaid Card
\$100

4G+ Speedy

「4G+ 智醒數據預付卡」
30日盡享通話、上網及 Wi-Fi
4G + Speedy Prepaid Card
Enjoy Voice Airtime, Data & Wi-Fi within 30 days



居光纖寬頻
home fiber broadband



● CTM Wi-Fi 熱點 CTM Wi-Fi Hotspots



全光纖 Wi-Fi 覆蓋全澳，包括全線 7-Eleven (澳門) 及 OK 便利店。
查詢 Wi-Fi 熱點，可下載 CTM Buddy 手機應用程式：

The Fiber Wi-Fi network covers everywhere in Macau, including 7-Eleven (Macau) & Circle K stores. Please download the CTM Buddy Mobile App to check the Wi-Fi Hotspots:

使用方法：

- 按「設定」，然後開啓 Wi-Fi
- 選擇「CTM Wi-Fi」作為 Wi-Fi 連接點
- 輸入使用者名稱 (如：您的流動電話號碼) 及密碼 (可透過撥打 #8080 取得)
- 連接 CTM Wi-Fi，手機上方將顯示 表示 Wi-Fi 已成功連接。

Usage Method :

- Press "Setting", and then activate Wi-Fi
- Select "CTM Wi-Fi" as the Wi-Fi connection point
- Then enter your "User ID" (For example : your Mobile No.) and "Password" (dial #8080 to get the password)
- Connect CTM Wi-Fi, your mobile will display this sign , indicating your Wi-Fi has successfully connected.



● 客戶須知 Important Notes

- 應澳門政府要求，購買預付卡時客戶須出示居民身份證正本或有效的身份證明文件以作登記 (客戶必須年滿 18 歲)。
- 當 BEST 預付卡餘額少於 \$30 或到期前一日，系統將自動傳送短訊提醒您為該卡增值。
- 預付卡電話號碼全部由電腦系統配發，不可更改。預付卡不適用於受話人付款電話。
- 如遺失預付卡或預付卡被盜，可致電服務第一熱線：1000 報失。一經報失，該預付卡將即時作廢。
- 如客戶的 BEST 預付卡遺失或損毀，過期或無效等其他原因，澳門電訊保留不接受換卡、現金退還、餘額轉讓或保留號碼要求之權利。
- 客戶需要承擔為預付卡因上述等原因產生之任何費用損失或損毀的責任，而澳門電訊將不承擔任何損失。
- 澳門電訊保留最終決定權。
- As stipulated by the Macau Government, customers must present their original ID Card or valid Passport for registration upon purchasing the BEST Prepaid Card (all customers must be 18 years or above).
- A SMS alert will be sent to customers when the residual balance of the BEST Prepaid Card is less than \$30 or 1 days before the balance expiry date.
- The mobile number is randomly generated by the system and cannot be changed by customers. BEST Prepaid Cards do not support collect call service.
- Lost or stolen cards must be reported immediately to CTM No. 1 Hotline 1000 for immediate cancellation.
- If the BEST Prepaid Card is lost or damaged, expires or becomes invalid for whatsoever reason, the card will not be replaced, the residual balance will not be refunded or transferred and the mobile number will not be retained by customer.
- Customers are responsible and liable for the correct and lawful use of their Best Prepaid Card, and in no circumstances shall CTM be held liable for any loss, expense or damage that customers may suffer.
- CTM reserves the right to make the final decision in case of any dispute.

● 更多資訊 More Information

詳情
Detail



● 此卡優點 Advantages

- 支持IDD及跨境服務功能及毋須按金。
Support IDD & Roaming Service features plus waive deposit.
- 撥打電話或短訊瞬間開啟預付卡。
Instant activate the card by making calls or sending SMS.
- 免費使用來電顯示。
Free Caller's Line Identification Service.
- 免費申請「冇用 Call」服務（撥打 #169*1# 或致電 6601 1033 登記）。
Free Missed Call Alert Service (To register, simply dial #169*1# or call 6601 1033).
- 使用期限為180日。
180 days usage period.
- 當你申請的本地流動數據用量到達上限，便會自動上鎖。
When all your Local Data entitlement has been consumed, Data Service will be barred automatically.

● 餘額查詢 Residual Balance Enquiry

您可於手機撥打 *122*1# 查詢該卡之有效日期、餘額及免費項目。
You can dial *122# to check the expiry date, residual balance and bonus items.

● 增值方法 Reload Methods

- 於 www.ctm.net 透過網上「信用卡增值」。
Online by "Credit Card Reload" at www.ctm.net
- 於 CTM 門市進行增值。
Any CTM shops
- 於 7-Eleven(澳門)、OK便利店或 CTM 指定特約分銷商購買 BEST 增值卡。
7-Eleven (Macau), Circle K or CTM Authorized Agencies

● 收費 Charges

	收費 Tariff (澳門幣MOP)
語音通話 Voice Call	\$0.40 / 分鐘 (min.)
本地視像通話 Local Video Call	\$0.40 / 分鐘 (min.)
本地 Wi-Fi 用量 Local Wi-Fi Usage	\$0.10 / 分鐘 (min.)
接收短訊 Incoming SMS	免費 FREE
澳門傳送短訊至本地電話 Send SMS from Macau to Local Phone No.	\$0.25 / 個 (per SMS)
澳門傳送短訊至海外電話 Send SMS from Macau to Overseas Phone No.	\$1.00 / 個 (per SMS)

● 4G 本地數據計劃 4G Local Data Plan

4G「全澳輕鬆任上網」計劃 [^] 4G "Online Everywhere in Macau" Plan [^]	服務費 (澳門幣) Service Charge (MOP)	\$78 / 2日計劃 days Plan	\$188 / 7日計劃 days Plan
	手機申請方法 Mobile Application Method	#163*1#	#163*7#

[^]「全澳輕鬆任上網」計劃將於 2日 / 7日後自動終止，並不會自動續期。當客戶所使用的數據用量超過上限 1GB (2日) / 2GB (7日)，下載速度將自動調整至不低於 256KB。
The "Online Everywhere in Macau" Plans will expire after 2 days / 7 days, and will not extend automatically. When usage reaches 1GB (2 days) / 2GB (7 days), the download speed will automatically adjust to not lower than 256KB.

「4G 數據按次收費計劃」* "4G Data Once-off Plan" *		計劃 1 Plan 1	計劃 2 Plan 2	計劃 3 Plan 3
	服務費 (澳門幣) Service Charge (Mop)	\$28	\$58	\$98
	本地流動數據用量 Local Mobile Data Usage	200MB	500MB	1GB
	手機申請方法 Mobile Application Method	#166*1#	#166*2#	#166*3#

*4G 數據按次收費計劃可一直使用至預付卡有效期終止。
4G Data Once-off Plan is valid until your Prepaid Card expires.

4G 智醒數據計劃 # 4G Smart Plan # (30日Days)	服務費 (澳門幣) Service Charge (Mop)	\$48
	本地流動數據用量 Local Mobile Data Usage	480MB
	CTM Wi-Fi 用量 CTM Wi-Fi Usage	100
	本地通話時間 Local Voice Airtime	480 / 分鐘(min.)
	手機申請方法 Mobile Application Method	#164*1#

● 4G 本地 Wi-Fi 服務 4G Local Wi-Fi Service

「4G Wi-Fi 計劃」# "4G Wi-Fi Plan" #		計劃 1 Plan 1	計劃 2 Plan 2
	服務費 (澳門幣) Service Charge (Mop)	\$28	\$100
	CTM Wi-Fi 用量 CTM Wi-Fi Usage (小時 / 30日)	30	Unlimited
	手機申請方法 Mobile Application Method	#172*1#	#172*2#

客戶成功登記後，相關之服務費將被即時扣除。有效期為 30 日，申請計劃的服務費將於每 30 日於預付卡餘額內自動扣除。
Upon successful registration, the service charge is deducted instantly. The usage expiry date is 30 days, service charge will be deducted automatically from the residual balance every 30 days.

註：當您所使用的本地流動數據用量達到上限時，數據服務將會自動停止，以避免產生額外流動數據費用。以 CTM 可接受使用政策 (AUP) 和公平使用政策 (FUP) 為準。以上優惠如有更改，恕不另行通知。

Notes: In order to avoid excess data usage, when all your free Local Data entitlement has been consumed, Data Service will be barred automatically. Service is provided based on the CTM Acceptable Use Policy ("AUP") and Fair Usage Policy ("FUP"). Offer price is subject to change without prior notice.

✓ 手機設置 (GPRS 及多媒體訊息) Handset settings (GPRS and MMS)

IOS

Settings 設定 → Cellular 行動網絡 → Cellular Data Network 行動數據網絡 → APN → Input 輸入 "ctmprepaid"

Android

Settings 設定 → Tethering & Networks 網絡共享和網絡 / More network 更多網絡 / More 更多 → Mobile Network 流動網絡 → APN / Access Point Names 接入點名稱 / 存取點名稱 → Select 選取 CTM DATA / CTM / GPRS → Input 輸入 "ctmprepaid"